

New Ventures

A newsletter for YHP Medicare Participants

Volume 2, Issue 2

Fall 2001

Flu Shots at YUHS

Flu shots at YUHS are available **(8:30 am to 4:00 pm)** at no cost to YHP members and Medicare participants in the **Urgent Care waiting area on the first floor** on the following dates:

For those age 62 and over:

October 31 and November 1

For the Yale Community:

November 7 and 8

November 14 and 15

November 28 and 29

December 5 and 6

National Pharmacy Week October 22-26

As part of "National Pharmacy Week," the YUHS pharmacy will be holding **Walk-in Brown Bag Workshops** for retirees and Medicare participants on October 23 & 24 from 7:30 am to 11:30 am at YUHS on the 4th floor, room 405.

Go through your medicine cabinets! Bring your prescriptions and over-the-counter (OTC) medications to the Brown Bag Workshops. This is a chance to meet with a YUHS pharmacist one-on-one to discuss your medication.

If you have any questions about these workshops, please call the pharmacy at (203) 432-0033 between the hours of 9:00 am and 5:00 pm.

Major Medical Claims Processing Update

Yale University Health Services (YUHS) began processing Major Medical Claims for eligible retirees as of January 1, 2001. We are pleased to tell you that claims are now processed on a more timely basis through YUHS.

Prior to January 1, 2001 claims were processed by CIGNA. If you have questions about the University's major medical benefits, call 203-432-8134 for assistance. If you have questions about a claim you have sent in, need an explanation as to how it was processed or need additional claim forms, call Elaine Harris at 203-432-7513. Claim forms are also available at Yale University Health Services in the lobby across from the elevators and on the 4th floor as well as the University Benefits Office at 155 Whitney Avenue.

When mailing in claims please make sure to fill in all of the information requested on the claim form and send them to the address indicated on the bottom of the form. If you've had a recent hospitalization or one day surgery, proof of the occurrence must be attached in order to have the first \$500 of prescription medication claims reimbursed at 100%.

Claims incurred prior to January 1, 2001 are the responsibility of CIGNA. If anyone needs assistance with the submission of these claims, contact the Medicare/Retiree Coordinator (432-8134).

Please note: The major medical coverage offered through the University does not replace your Medigap insurance.

Prescriptions filled at the YUHS Pharmacy

Retirees using the YUHS pharmacy have prescription costs processed electronically. If you have recently had a hospitalization or one day surgery, bring proof such as a discharge summary, with you when you come to the pharmacy to pick up your medication. This allows the pharmacy to process your charges at 100% to a maximum of \$500 or six months from the date of the event.

YUHS pharmacy - hours of operation

Monday through Wednesday, and Friday: 7:30 am - 6:30 pm

Thursday 8:30 am - 6:30 pm

Saturday 8:30 am - 3:30 pm

New Chief in Obstetrics and Gynecology

We are pleased to announce that David M. Roth, M.D. became the Chief of the YHP Department of Obstetrics and Gynecology effective August 6, 2001. Dr. Roth was educated at Princeton University and graduated from Cornell University Medical College. He trained as a resident in Ob/Gyn at New York Hospital prior to joining the faculty at Cornell. He is a Fellow of the American College of Obstetricians and Gynecologists and has broad experience in clinical practice as well as in administration.

We would like to thank Joann Knudson, M.D. for her many superb contributions as Chief of Obstetrics and Gynecology from 1997 to the present. Dr. Knudson's patients and colleagues at YHP are extremely fortunate that she will continue as a valued member of our clinical team.

Hartford ITT Claims

Hartford ITT claims should now be sent to:

Hartford Senior Medicare Claims Administration

P.O. Box 5036
Hartford, CT 06102-5036.

Please advise all non-YHP medical providers of this change if you are enrolled in the Hartford ITT.

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Editorial Staff

Margaret Hionis
Medicare/Retiree Coordinator
Noreen Slater
Communications Coordinator

Breast Cancer Awareness Programs at YHP

Yale Health Plan will offer two daytime programs for the Yale community. Both events are at Yale Health Plan, 17 Hillhouse Ave.

"Updates on Breast and Ovarian Cancer Genetics" - Tuesday, October 23 at 12 noon promptly in the cafeteria (LL). Presented by Ellen T. Matloff, M.S. Director of Cancer Genetic Counseling at the Yale Cancer Center. Lunch provided after the program.

"You have an abnormal mammogram . . . What happens now?" - Tuesday, October 30 at 12:15 p.m. promptly in the cafeteria (LL). Presented by Dr. Karen Johnson, General Surgeon, Hospital of Saint Raphael and Yale Health Plan. Lunch provided after the program.

The events are free, but RSVPs are required. To RSVP, please call the Health Promotion and Education Department at 432-1826.

Stop by the Ob/Gyn Department on the second floor of YHP to pick up your pink ribbon. Call the Ob/Gyn Department at 432-0222 or the Health Promotion and Education Department at 432-1826 for more information.

Important Phone Numbers

Medicare/Retiree Coordinator	203-432-8134
University Retiree Processing Center	203-432-7513
YUHS Toll-Free Number (U.S./Canada)	1-877-947-2273
Member Services	203-432-0246
Internal Medicine	203-432-0038
Pharmacy	203-432-0033
Yale Benefits Office	203-432-5550
Social Security	1-800-772-1213
Medicare-(enrollment/replace card)	1-800-772-1213
ITT Hartford* (billing/claims issues)	1-800-368-3653
American Financial Services* (to replace ITT Hartford cards)	203-949-1738

*Identify yourself as a Yale Retiree, group AGP-1816



Address changes

To change your address, call the Social Security Administration at 1-800-772-1213, or your local Social Security office. If you receive Railroad Retirement benefits, call your local RRB office, or call 1-800-808-0772.

Notify Yale Health Plan by calling 203-432-0246.