

Yale University Health Services

Core Values

Yale University Health Services strives to provide a comfortable environment for our staff, members and visitors. The following values are central to our mission:



Clinical Excellence

We provide standardized, progressive clinical care.



Safety

We embrace a culture of safety for all members, staff and others who use our services.



Compassionate Care and Service

Members and employees are treated with courtesy, respect, appropriate confidentiality and dignity at each encounter.



Communication

We embrace a culture of information sharing at all levels.



Teamwork

We believe teamwork provides the foundation for constant improvement to our systems, for the benefit of both members and employees.