To: All SciQuest Users
From: Yale University Procurement
Re: Santa Cruz Biotech upgraded to Hosted Science Catalog

We are pleased to announce that SANTA CRUZ BIOTECH INC has been upgraded to a Hosted Science Catalog supplier. This decision is the result of the high number of non-catalog orders placed with them and will provide Yale shoppers with more online ordering convenience.

What's the difference in ordering Santa Cruz products from before?

Previously, users needed product information from another source (i.e., paper catalog, customer service representative, etc.) to enter into the Non-Catalog Request form in SciQuest. This process placed the item in your SciQuest shopping cart.

Now, you have the convenience of browsing the SciQuest hosted science catalog for Santa Cruz products using SciQuest's full range of online ordering features. Use the Product Search function to locate products for the first time to place them in your cart. Going forward, you may wish to save these items in a Favorites folder to lessen your time spent searching.

Where can I get more information on how to find Santa Cruz products in the Hosted Science Catalog?

We have recently updated the Product Search Documentation which may provide additional tips that will enhance your searching capabilities:
http://www.yale.edu/procurement/news/bmmn/documents/SciQuestSearchPageRev11708.pdf

Do I need to take any additional actions before placing Hosted Science Catalog orders with Santa Cruz?

We recommend that if you currently have any Santa Cruz items saved in their Favorites folders, remove them and add the corresponding hosted catalog item. When the supplier submits changes, pricing for hosted catalog items will automatically update. This will prevent any potential pricing discrepancies.

Additionally, product information stored in your Favorites folders will reflect these price changes in real time. More information on Favorites can be found at:
http://www.yale.edu/procurement/eprocurement/FAQSciQuest.htm#orderingEffectively

Can I still place a Non-Catalog order with Santa Cruz?

Yes. Users will be able to use the non-catalog form for quotes and products not listed in the catalog.