



## Cisco VPN client – installation and configuration instructions

### Important information

Follow these instructions for a new installation or to upgrade an existing installation of the Cisco VPN client software. If you only need to install an additional VPN profile, please use the instructions for VPN – Cisco Client – Profiles Only.

### System requirements

- Windows XP or Windows Vista
- 50 MB hard disk space
- 256 MG RAM

### Before you begin

- You must have access to an administrator account and password on the workstation.
- Determine whether you want to install the entire client or simply add a profile.
- Previous versions must be removed before installing the latest version.

### Installation instructions

1. Download the VPN client software from the Software Library.
2. Uninstall all previously installed versions of Cisco VPN.
3. Double click the downloaded package icon to install the Cisco VPN software.
4. Accept all default options when installing the software.

### Running the Cisco VPN Client

1. Open the Cisco VPN Client from the **Start > Programs > Cisco Systems VPN Client** menu.
2. Select a profile (see the “What Profile Should I Use” below for more information on profiles) and click the **Connect** button on the Cisco VPN client toolbar.
3. When prompted enter your NetID and password in the dialog box to login. When you successfully connect, a small yellow locked padlock will appear in the Windows system tray

### Adding the Cisco VPN client to the Windows Firewall


(This section only applies to clients running Windows XP with Service Pack 2.)

1. Open the “Control Panel” from the **Start > Control Panel** menu.
2. Double click the **Windows Firewall** icon.
3. Single click the **Exceptions** tab.
4. Click **Add Programs**.
5. Click **Browse**.
6. In the “Look in” dropdown box, click on the down arrow and navigate to **Program Files > Cisco Systems > VPN Client**
7. Double click **cvpnd.exe**.

8. Click **OK** to close the “Add a Program” window.
9. Click **OK** to close the “Windows Firewall” window.

## Disconnecting

### Don't forget to disconnect!

Right-click the **yellow VPN icon**  in the system tray and select **Disconnect**. The system tray is in the lower right corner of your screen.

### An important note regarding Yale-New Haven Hospital connections

- If you are making a Y-NHH VPN connection from the University network, you will be able to access both Yale University and Y-NHH network resources, but you will NOT have access to non-Yale or non-YNHH Internet resources.
- If you are making a Y-NHH VPN connection from a non-University Internet connection, you will only be able to access Y-NHH network resources. You will NOT have access to non-YNHH network resources.
- If you need non-Y-NHH/YSM network access you will have to disconnect from the Y-NHH network.

### Making a Connection - What profile should I use?

Use this profile	Purpose
Yale Network  Y-NHH resources from on campus	For general access to resources at Yale as well as off campus. To access Yale New Haven Hospital resources when your computer is connected to the Yale University campus network.
Y-NHH resources from off campus  <b>Please Note:</b> This profile is available ONLY as a separate download from the Software Library.	To access Yale-New Haven Hospital resources when your computer is connected to a network other than the Yale University campus network.  <b>Please Note:</b> Access to the YNHH network through the Y-NHH VPN from home computers by University personnel is generally against Y-NHH policy and is only granted by specific permission from the Y-NHH Information Security Office. You can contact the Y-NHH Information Security office at <a href="mailto:securityAdministrationMIS@ynhh.org">securityAdministrationMIS@ynhh.org</a>
Yale wireless and library resources. (This profile is now replaced by the "Yale Network" profile above)	To access Library resources and to use the Yale University wireless network (required for School of Medicine wireless connections and recommended for all others when data security is needed).
Yale resources and home networks (This profile is now replaced by the "Yale Network" profile above)	When connecting your computer to a non-Yale University (home, private office or other) network and need to access local network resources (e.g. local network printers, scanners, other computers, etc.).