



STARS System and Business Process Update

Subject: Requisition Form List of Values Update
Date: April 13, 2007

On Tuesday, April 10, 2007, it was reported the List of Values for two required fields on the STARS Requisition Form were not working:

- University Mail Code
- Home Organization Number

Yale is working with the software vendor (Kenexa) to get the List of Values back up and running. We expected it to be resolved by today. Kenexa is still working on the problem and has not yet been able to apply a fix. Yale has been informed that Kenexa has identified the root cause, fixed the code, and is testing it in their QA Department. They did not provide an estimated time the fix would be applied to the production site.

In the meantime, we are unrequiring these fields so you can continue creating Requisitions. You will not be able to input into these fields. Please leave these fields blank. Human Resources will be responsible for updating these two fields when the List of Values becomes available.

We are aware of three other non-required fields whose List of Values is not working as well:

- C&T Time Entry Org (if different than Home Org Number)
- Incumbent Job Title
- If this is a research support position, what is the name of Principal Investigator (Last Name, First Name)

You will be notified when this issue has been resolved.

Feel free to share this e-mail with others who may need this information.

If you have any questions or comments, please contact the STARS Support Desk at 432-6850. Updates will be posted at: <http://www.yale.edu/its/status>.