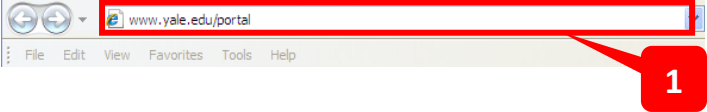
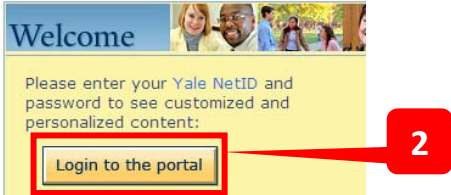



## Login to the TIAA-CREF website

<p><b>1</b> Open an internet browser and type in the following address to access the portal: <a href="http://www.yale.edu/portal">www.yale.edu/portal</a>.</p>	
<p><b>2</b> On the portal homepage click the <b>Login to the portal</b> button and you will be directed to the Yale authentication page to enter your NetID and password.</p>	
<p><b>3</b> Click the <b>My Benefits</b> link on the upper right hand corner of the Portal.</p>	
<p><b>4</b> Click on <b>Direct Access to TIAA-CREF</b> on the left side of the My Benefits homepage.</p>	

<p><b>5</b> In the new window that opens, click on <b>LOG IN ▶</b>.</p> <p>If you wish to sign up for TIAA-CREF website access, proceed to step 11.</p>	
<p><b>6</b> Enter your <b>User ID</b>.</p> <p>If you have forgotten your User ID, skip to step 19.</p> <p><b>7</b> Click on <b>NEXT</b>.</p>	

**8** Enter your **Password** and the **Answer** to your **Security Question**.

If you have forgotten your **Password**, skip to step 23.

**9** Click on **LOG IN**.

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**LOG IN FOR SECURE ONLINE ACCESS**

Password:  [Forgot your Password?](#)  
(Passwords are case sensitive.)

Your Security Question: **Mother's maiden name?**  
(Not your security question? [Verify your User ID](#))

Answer to Security Question:  [Forgot your Answer?](#)

**Security Enhancements**  
TIAA-CREF is committed to keeping your personal information secure. For this reason, we now require that you answer a security question when you log in.

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**10** You have successfully logged in.

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[My Messages](#) | [Contact Us](#) | [TIAA-CREF.org](#) | [Log Out](#)

[ACCOUNT HOME](#) | [MANAGE MY PORTFOLIO](#) | [MY PROFILE](#) | [HELP & RESOURCES](#)

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**HOME**

▼ **Message center**  
A community of TIAA-CREF clients is helping to shape the future of the tiaa-cref.org online experience. [Join the TC Listens community](#) and share your ideas!

Help to create a more fulfilling future.  
Contribute and roll over to a No-Fee TIAA-CREF IRA.  
[Learn more »](#)

**My Total Retirement Saving Assets: \$122,284.72**

Net Life-to-Date Contributions <sup>1</sup>	<b>\$118,317.69</b>
Employer (26.43%)	<b>\$31,267.87</b>
Employee (73.57%)	<b>\$87,049.82</b>

(All values current as of close of business on 02/24/2010)

**Allocation of My Total Retirement Savings:**

Asset Class	Allocation
Equities	78.42%
Multi-Asset *	5.90%
Real Estate	3.53%
Guaranteed	12.15%
<b>Total</b>	<b>100.00%</b>

\*For more details, please click [here](#)

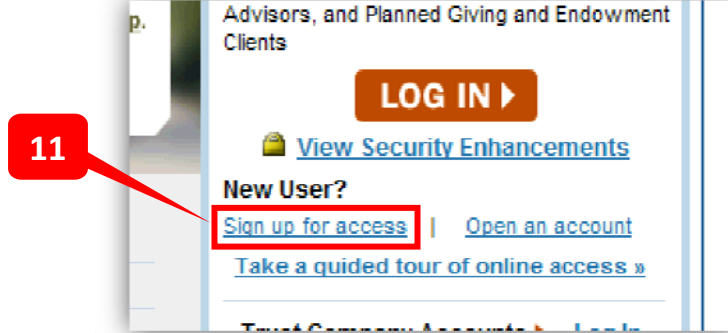
[Transfer money between my accounts](#) | [Change my future allocation](#)

**VIEW ELECTRONIC STATEMENTS & REPORTS** ▶

**My Portfolio** | [Plan Balances](#) | [Plan Contributions](#) | [Recent Transaction History](#)

Use this Portfolio view to see how all the investments in your complete TIAA-CREF portfolio are currently split up among different asset classes as

**11** Click on **Sign up for access.**



**12** Enter the **Contract Number**. You can find it on your quarterly TIAA-CREF statement, or call TIAA-CREF at 1-800-842-2252.

Also, enter your **Social Security Number**, enter it again in the **Confirm Social Security Number** field, and enter your **Date of Birth**.

**13** Click on **CONTINUE**.

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REGISTER FOR ONLINE ACCESS

Participant

If you have a Contract Number

Contract Number:  [Where do I find this?](#)  
No dashes or spaces: 123456789

Social Security Number:  [Why do we ask for this?](#)  
No dashes or spaces: 123456789

Confirm Social Security Number:

Date of Birth:

Don't have a contract number?  
[Register as a quest user >>](#)

If you have recently purchased a TIAA-CREF product, you can register for full account access once you receive your enrollment confirmation documents.

**14** Enter a **User ID**, a **Password**, **Confirm** your **Password**, enter an **Email Address**, **Confirm** your **Email Address**, select a **Security Question**, and enter the **Answer** to the **Security Question**.

**15** Click on **CONTINUE**.

**TIAA CREF**  
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### REGISTER FOR ONLINE ACCESS

Security Information

Please provide the following information. All fields are required.

User ID:   
Must start with a letter and be six to nine alpha-numeric characters.

Password:  [How do I create a secure password?](#)  
Must contain one letter and one number and be eight to twelve alpha-numeric characters. Passwords are case sensitive.

Confirm Password:


Email Address:

Confirm Email Address:

Security Question:

Answer to Security Question:

**16** Set up your email delivery preferences, and then click on **Save My EDelivery Preferences**.



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### SETUP EMAIL PREFERENCES - STEP 3 OF 4

#### eDelivery Preferences

By requesting eDelivery, you agree to our [terms and conditions](#), and acknowledge that you can electronically access, view, print and save these documents.

Fields marked with an asterisk(\*) are required.

Please enter your email addresses:

\* Primary Email Address      Alternate Email Address [What is this used for?](#)

#### Statements and Required Communications - Information about your TIAA-CREF accounts

Receive all or some of the documents below via eDelivery, and get email notifications when the documents are available to be viewed in our secure website. By unchecking a box you will receive the document via U.S. mail.

Please send the following required communications via eDelivery: [check all](#) | [uncheck all](#)

<input checked="" type="checkbox"/> <a href="#">Quarterly Statements</a>	<input checked="" type="checkbox"/> <a href="#">Prospectuses and Supplements</a>
<input checked="" type="checkbox"/> <a href="#">Transaction Confirmations</a>	<input checked="" type="checkbox"/> <a href="#">Annual/Semi-Annual Financial Reports</a>
<input checked="" type="checkbox"/> <a href="#">Tax Reporting Forms</a>	<input checked="" type="checkbox"/> <a href="#">Annual Privacy Notice</a>
<input checked="" type="checkbox"/> <a href="#">Other Account Statements, Reports, and Forms</a>	<input checked="" type="checkbox"/> <a href="#">Proxy Information</a>
<input checked="" type="checkbox"/> <a href="#">Public Disclosures and General Information</a>	

Send to:  johnsmith@yahoo.com       Alternate Email Address

#### Additional Information

Receive occasional email about TIAA-CREF products and services. Uncheck the box to discontinue receiving this information.

Please send email about the following products and services: [check all](#) | [uncheck all](#)

<input checked="" type="checkbox"/> <a href="#">Saving and Investing for Retirement</a> ⓘ	<input checked="" type="checkbox"/> <a href="#">Protecting Myself and Family</a>
<input checked="" type="checkbox"/> <a href="#">Living Well in Retirement</a>	<input checked="" type="checkbox"/> <a href="#">Personal Finance eNewsletter</a> ⓘ
<input checked="" type="checkbox"/> <a href="#">Saving for Education</a>	<input checked="" type="checkbox"/> <a href="#">Weekly Market Monitor</a>

Send to:  johnsmith@yahoo.com       Alternate Email Address

16

**17** If you wish to change your eDelivery Preferences, click on **Edit My EDelivery Preferences**, and return to step 16.

**18** If you accept the eDelivery Preferences as listed, click on **Continue to Account Home >>**.  
  
Return to step 10.

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### REGISTRATION CONFIRMATION - STEP 4 OF 4

Thank you for registering at tiaa-cref.org. Your profile information is shown below. You may update your [personal information](#) or your [email preferences](#) at any time.

#### eDelivery Preferences

Please take a moment to read the [Terms & Conditions of eDelivery](#)

**Primary Email Address:** johnsmith@yahoo.com  
**Alternate Email Address:** john.smith@yale.edu

**Statements and Required Communications**

Quarterly Statements	Prospectuses and Supplements
Transaction Confirmations	Annual/Semi-Annual Financial Reports
Tax Reporting Forms	Annual Privacy Notice
Other Account Statements, Reports, and Forms	Proxy Information
Public Disclosures and General Information	

**Send to:** johnsmith@yahoo.com

**Additional Information**

Saving and Investing for Retirement	Protecting Myself and Family
Living Well in Retirement	Personal Finance eNewsletter
Saving for Education	Weekly Market Monitor

**Send to:** johnsmith@yahoo.com

**Receiving by U.S. Mail**  
none

[Continue to Account Home >>](#)    [Edit My EDelivery Preferences](#)

**19** Click on **Forgot User ID?**

**Security Enhancements** TIAA-CREF is committed to keeping your personal information secure. For this reason, we now require that you answer a security question when you log in.

User ID:  [Forgot User ID?](#)    [NEXT](#)

Please take a moment to read our [terms and conditions](#). By using this website you acknowledge that you understand the terms and conditions and consent to be bound by them.


[Log in to your Trust Company account](#)  
[Log in to your Brokerage Services account](#)

<p><b>20</b> Enter the <b>Email Address</b> associated with your TIAA-CREF account.</p> <p><b>21</b> Click on <b>CONTINUE</b>.</p>	
<p><b>22</b> Click on <b>Return to Login</b>.</p> <p>Retrieve your User ID from your email.</p> <p>Return to step 6.</p>	
<p><b>23</b> Enter the <b>Answer to your Security Question</b>, and <b>Your Date of Birth</b>.</p> <p><b>24</b> Click on <b>CONTINUE</b>.</p>	

**25** Enter a new **Password**, and enter it again in the **Confirm Password** field.

**26** Click on **LOG IN**.

Return to step 10.

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### RESET YOUR PASSWORD

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**Enter New Password**

To reset your password, please enter your new password below and click Continue.

User ID: jaeross11

Password:

Must contain one letter and one number and be eight to twelve alpha-numeric characters. Passwords are case sensitive.

[How do I create a secure password?](#)

Confirm Password:

BACK LOG IN

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**Support:**

- Please contact the **Employee Service Center at 203-432-5552** if you have any questions regarding your eligibility or need further assistance in completing your enrollment in My Retirement.
- Please contact the **ITS Helpdesk at 203-432-9000** if you have any questions regarding portal navigation issues, NetID and password resets, and internet browser related issues.